

Host, Agent, & Environment:

Taking a “Deeper Dive”

- or -

In Search of Actionable Options

to Promote Accountable Oral Health Care

- or -

What can we do

to improve quality from an outcomes
perspective??

Our Charge

- Get you thinking about connecting the dots between a “Vision of Quality” & “Accountable Oral Health Care”
- Quality is in the eye of the beholder
 - From who’s interest are we to assess it?
 - With what perspective are we to assess it?
 - With what information are we to assess it?
- We are in search for
 - pressure points where quality-promoting change can happen
 - levers that can induce quality-change
 - We are
 - Insiders to oral health and oral health care
 - “Beholding” from our interest in accountability
 - In search of what can be assessed and how

The Key Question

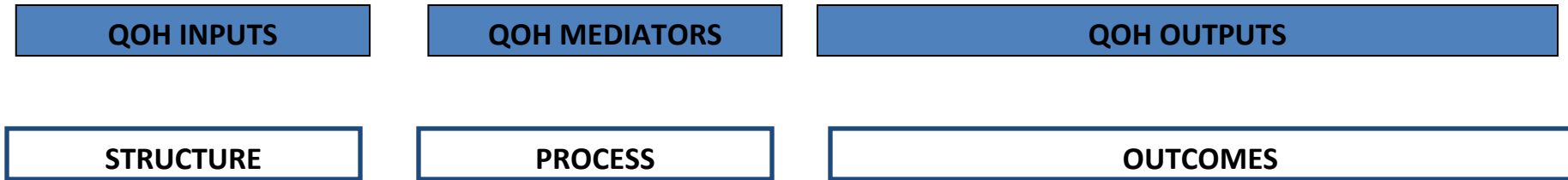
What makes oral health care accountable?

Walking Backwards to the Goal

To choose a path to our destination, we need to know where we want to go (accountable care)!

So we start at the end and walk backwards to the beginning.





Where are the host issues?

Where are the agent issues?

Where are the environmental issues?

What, if anything, needs changing?

How can change happen?

QOH INPUTS

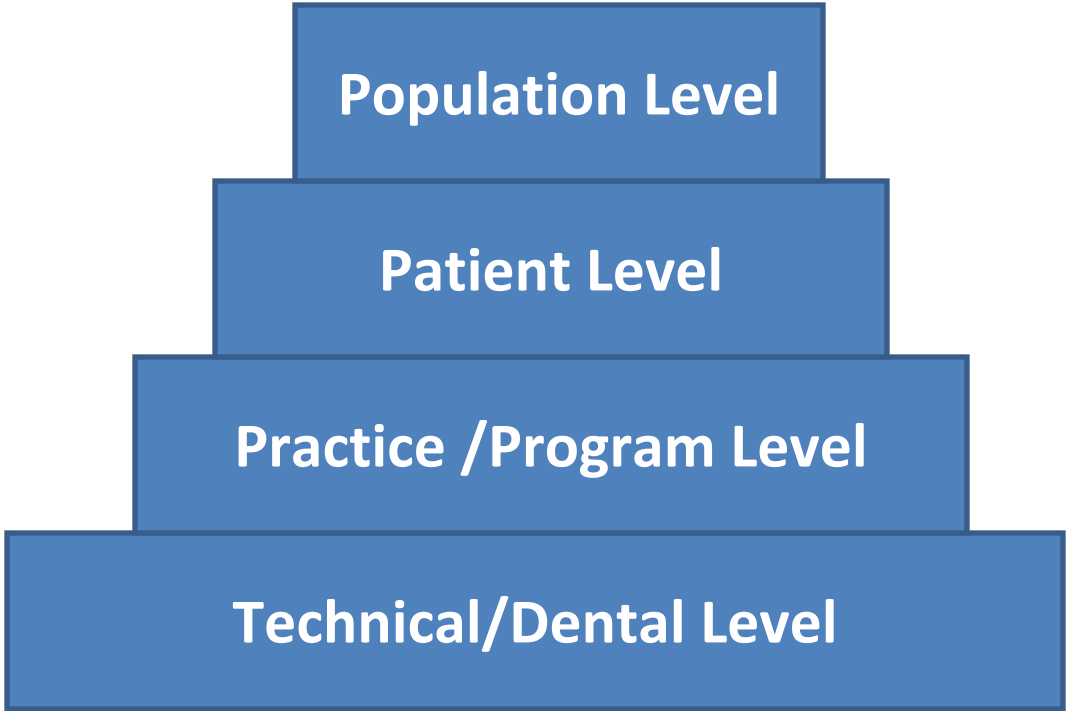
QOH MEDIATORS

QOH OUTPUTS

STRUCTURE

PROCESS

OUTCOMES



QOH INPUTS

QOH MEDIATORS

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STRUCTURE

PROCESS

OUTCOMES

Is the population healthy? Functional? Satisfied?

Population Level

Is the patient healthy? Functional? Satisfied?

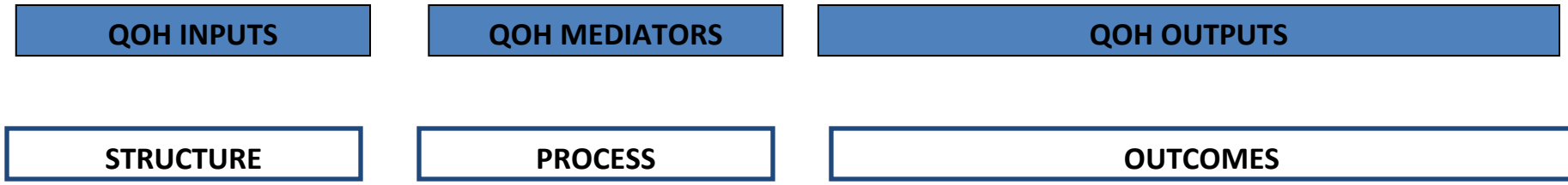
Patient Level

Is it thriving? How's our reputation?

Practice /Program Level

Is it good? Does it work? Does it fit?

Technical/Dental Level

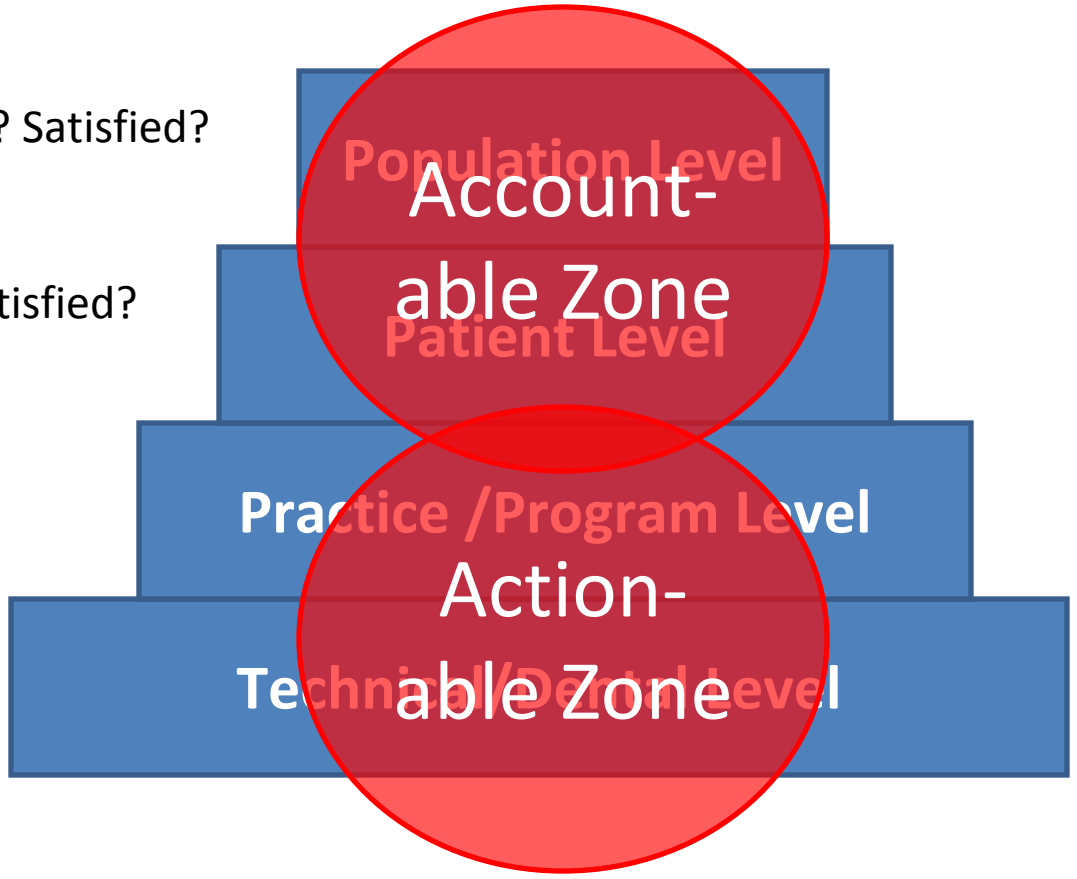


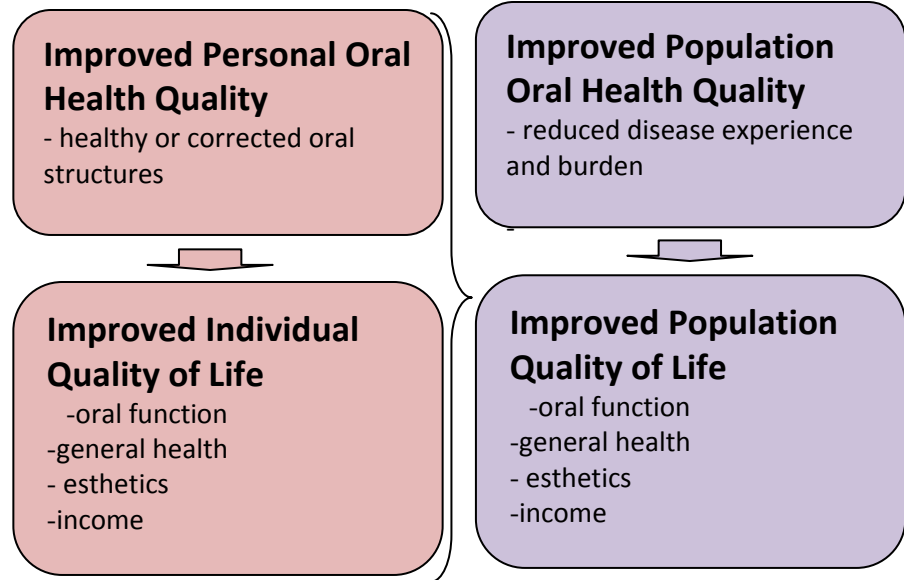
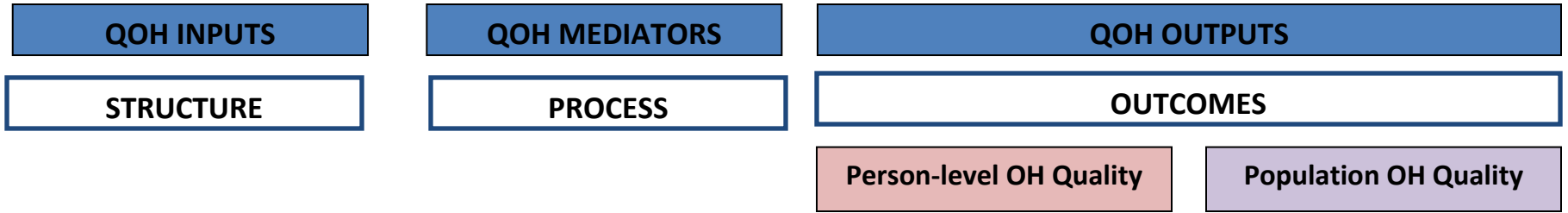
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Is the patient healthy? Functional? Satisfied?

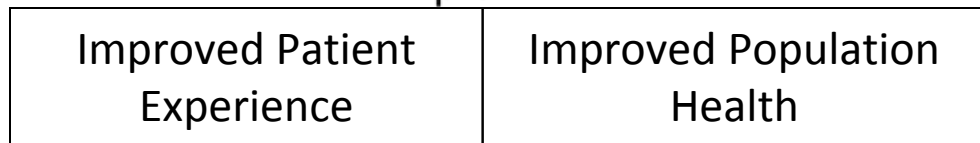
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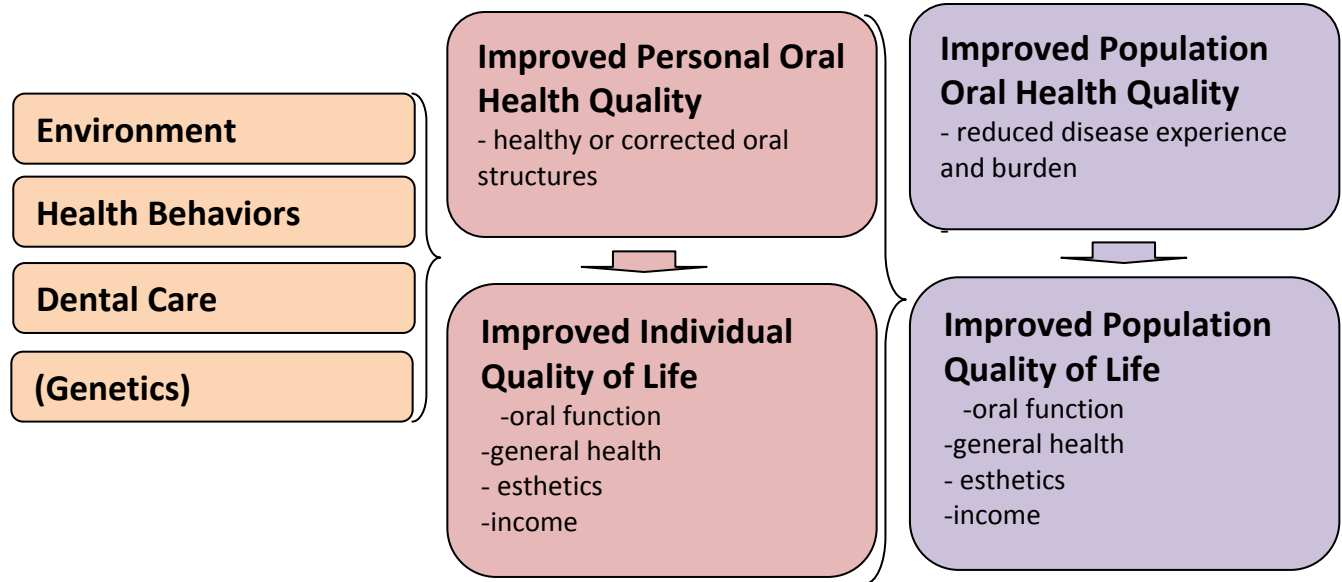
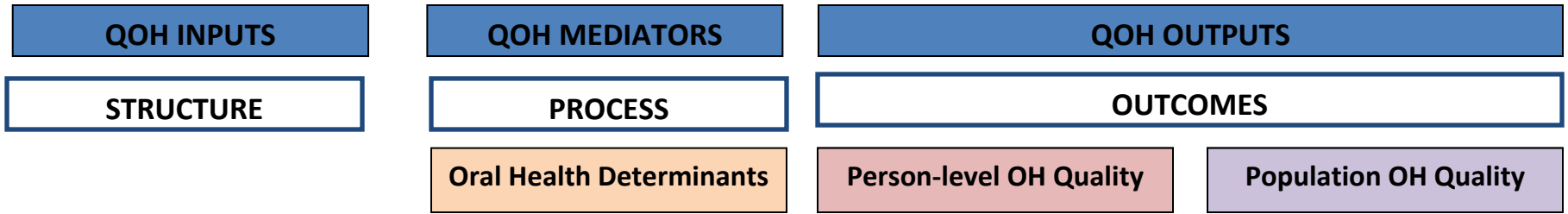


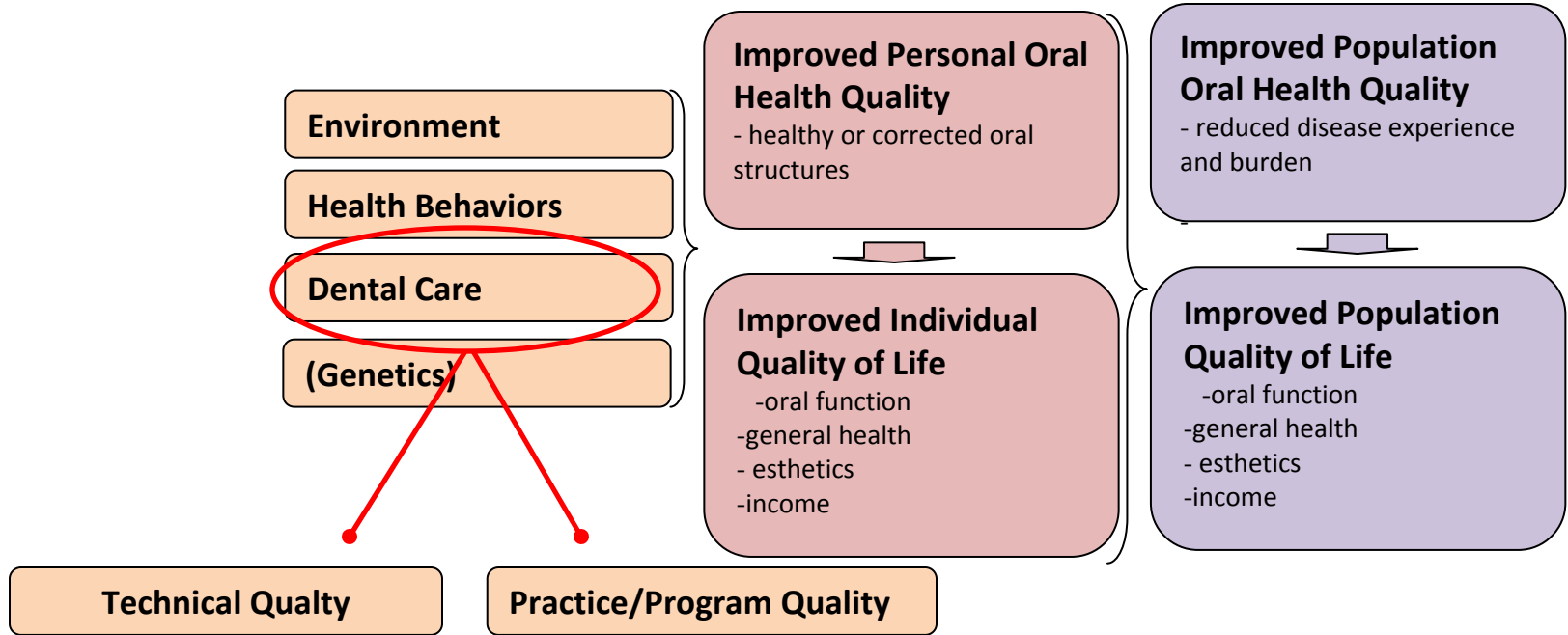
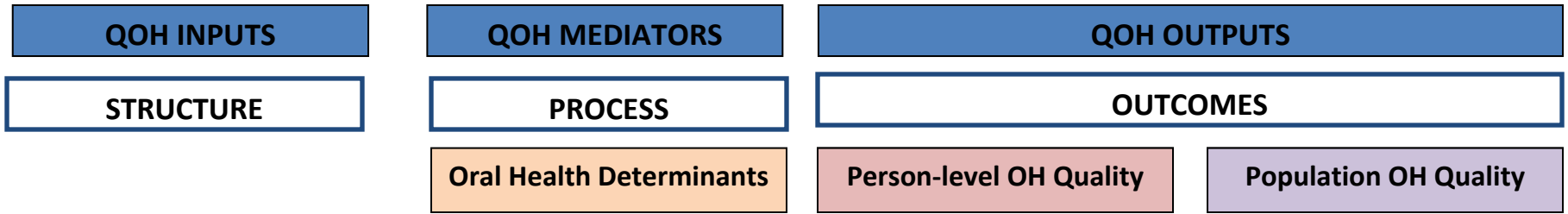


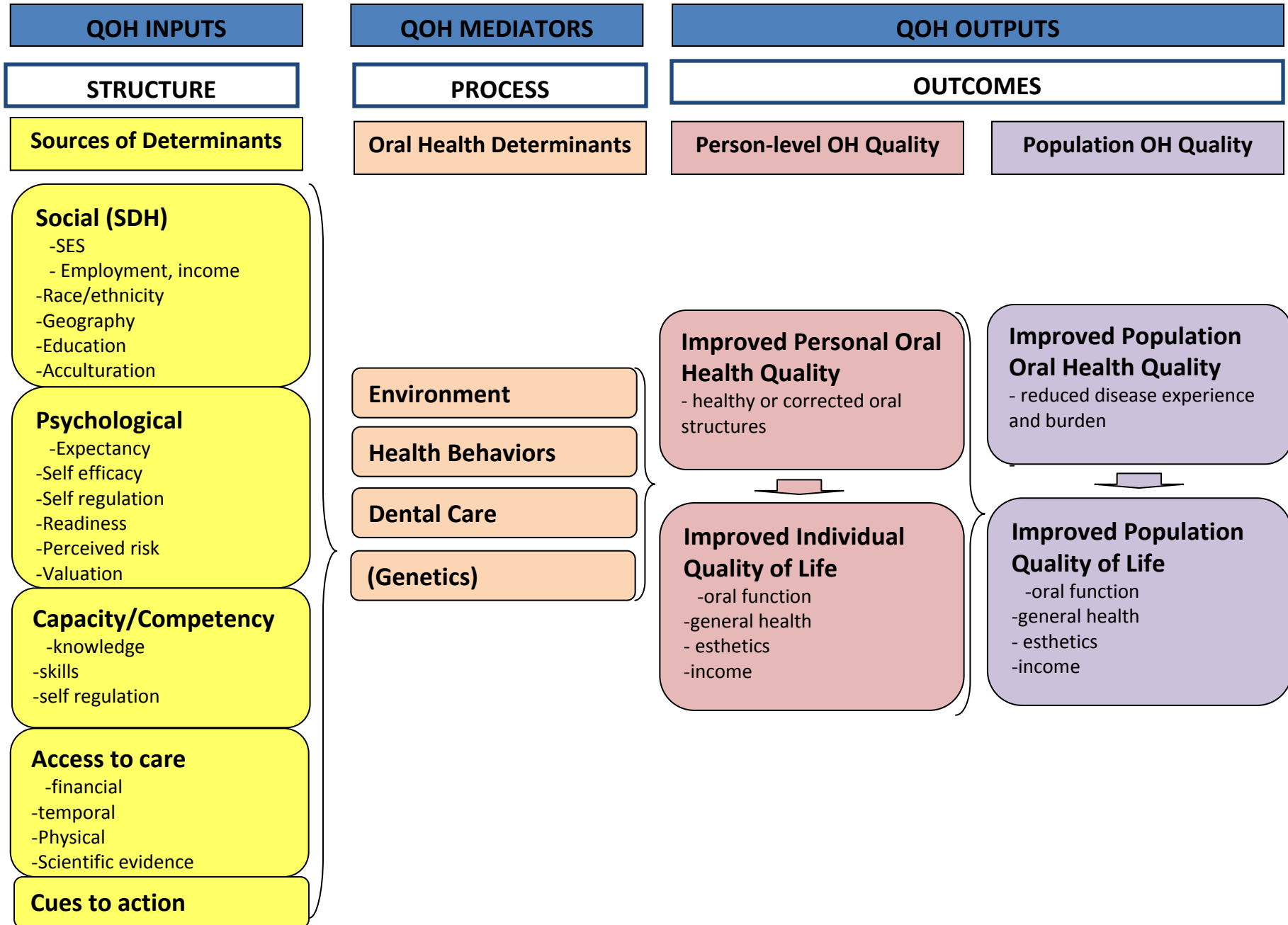
“Triple Aim”

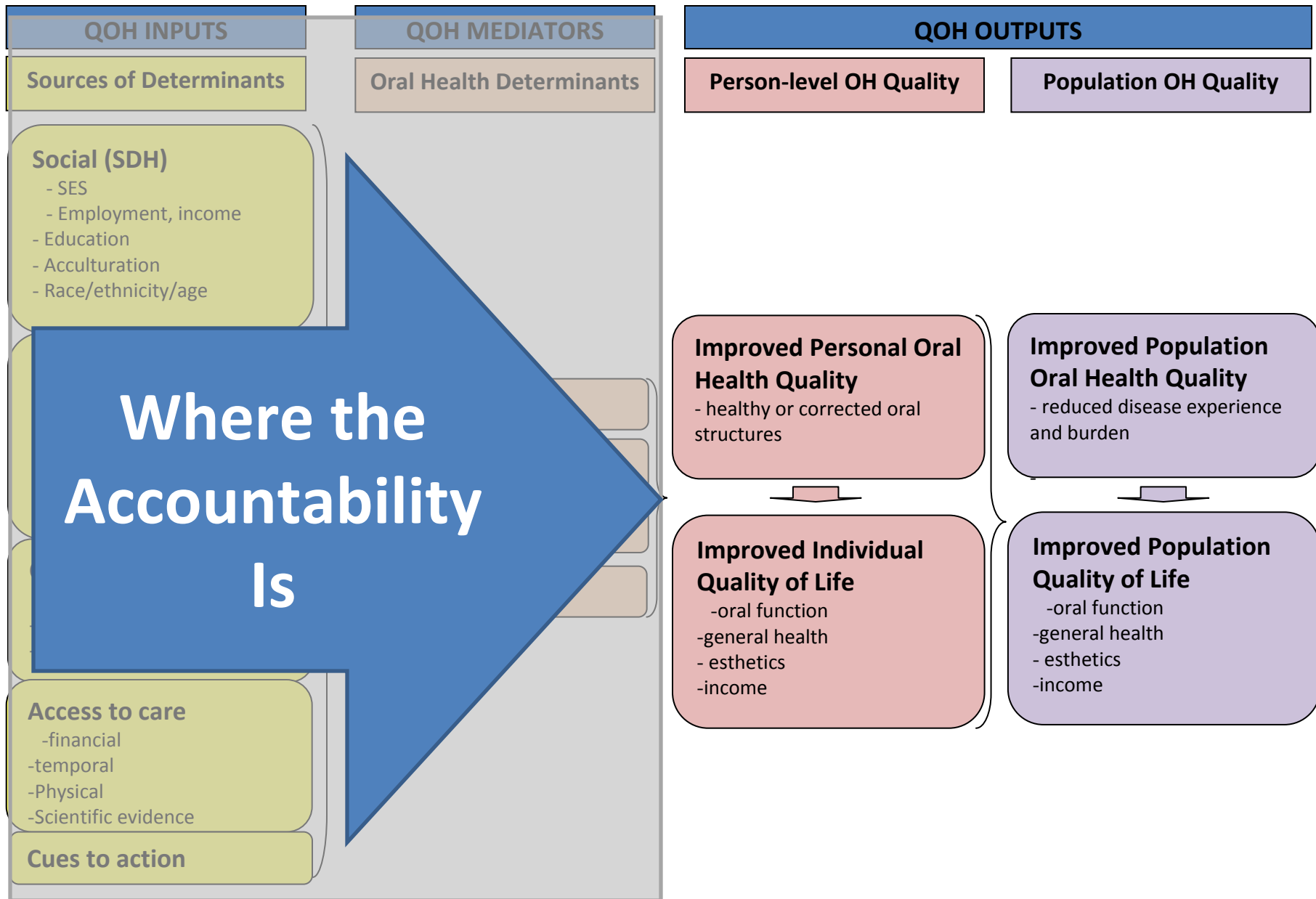


Better Health at Lower cost









QOH INPUTS

Sources of Determinants

Social (SDH)
-SES
- Employment, income
-Race/ethnicity
-Geography
-Education
-Acculturation

Psychological
-Expectancy
-Self efficacy
-Self regulation
-Readiness
-Perceived risk
-Valuation

Capacity/Competency
-knowledge
-skills
-self regulation

Access to care
-financial
-temporal
-physical

Cues to action

QOH MEDIATORS

Oral Health Determinants

Environment

Health Behaviors

Dental Care

(Genetics)

QOH OUTPUTS

Person-level OH Quality

Population OH Quality

Improve Health
- health status

Improve Quality
-oral function
-general health
- esthetics
-income

- esthetics
-income



QOH INPUTS

Sources of Determinants

QOH MEDIATORS

Oral Health Determinants

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Population OH Quality

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Capacity/

- knowledge
- skills
- self regulation

Access to care

- financial
- temporal
- Physical
- Scientific evidence

Cues to action

Where are the host issues?
 Where are the agent issues?
 Where are the environmental issues?
 Where can we make a difference?

Population quality experience

Population

QOH INPUTS

Sources of Determinants

QOH MEDIATORS

Oral Health Determinants

QOH OUTPUTS

Person-level OH Quality

Population OH Quality

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Access to

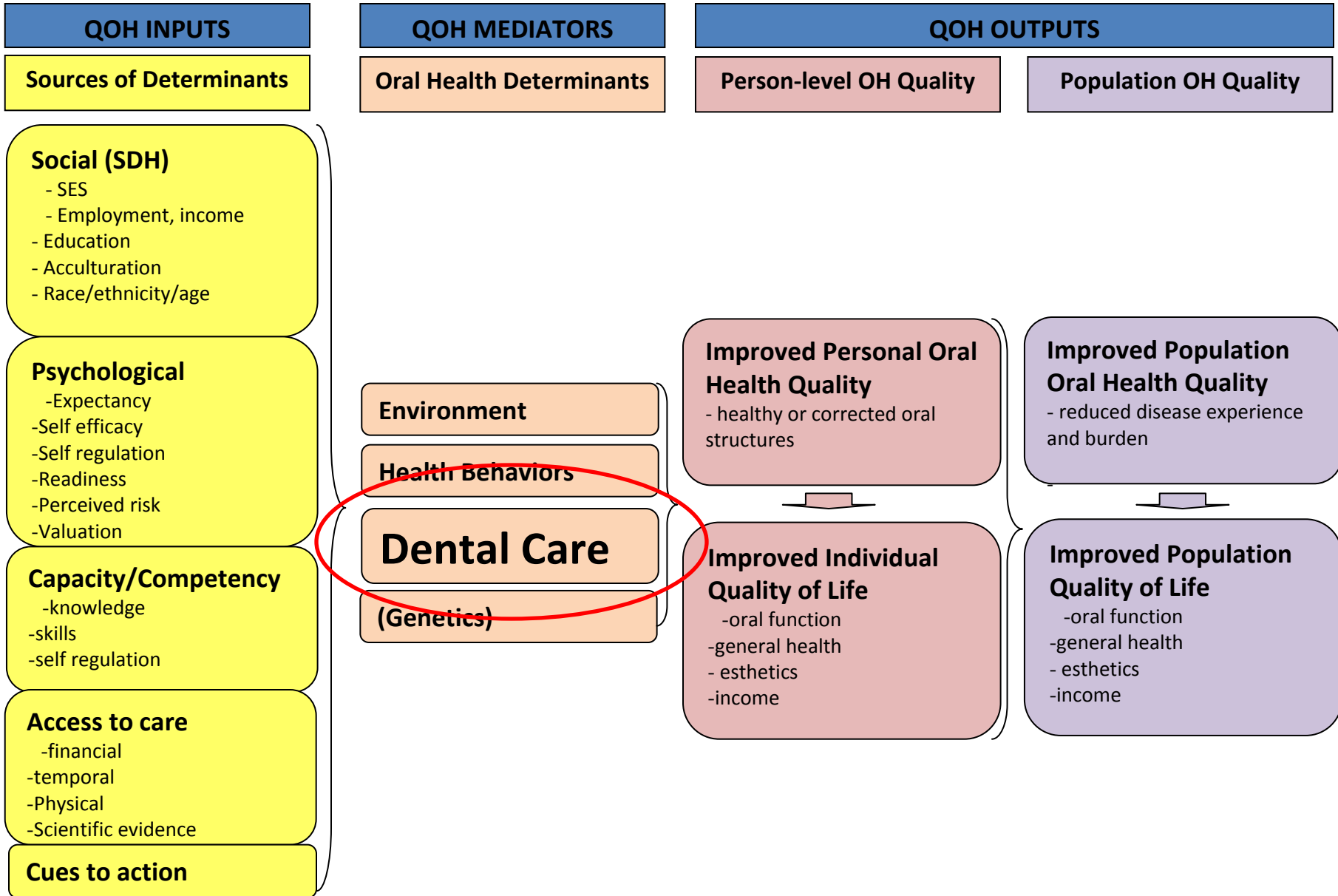
- financial
- temporal
- Physical
- Scientific evidence

Cues to action

Where can we start?

Population
Quality
experience

Population



QOH INPUTS

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QOH MEDIATORS

Oral Health Determinants

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- knowledge
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- financial
- temporal
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- Scientific evidence

Cues to action

Where do we go from there?
 What other expertise do we need on to get to be accountable?

- Systems/technology think
- Social-behavioral think
- Health education think
- Policy think

Population quality experience

Population

What is Changeable in this Understanding?

Things do not
change...

We do.

~ Henry David Thoreau

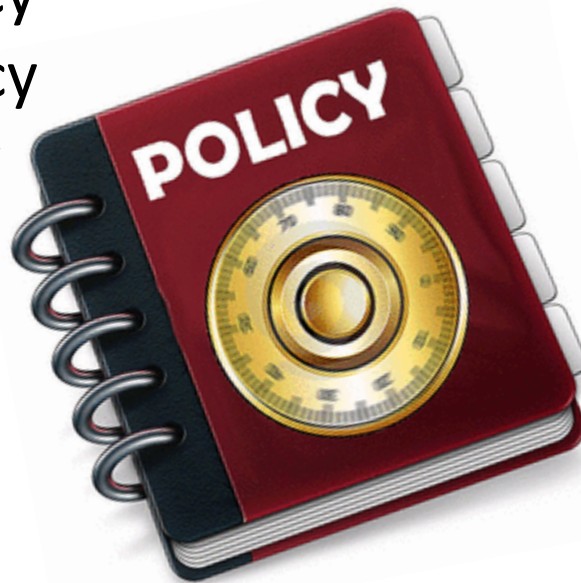




Policy Unlocks Change

Sources (Agents)

- Governmental Policy
- Association Policy
- Foundation Policy
- Corporate Policy
- NGO Policy



Relevant Types

- Educational Policy
- Health Policy
- Payment Policy
- Administrative Policy
- Workforce Policy