

# MEDICAL ORAL EXPANDED CARE

(MORE Care)



MORE Care aims to address health disparities through the integration of oral health into primary care practice and the development of dependable oral health care networks. Using an improvement-based framework, partners work with key stakeholders in their communities and abroad to create a usable model of interprofessional oral health care. MORE Care serves to:

- **Integrate Care** – Develop proficient and efficient integrated oral health networks
- **Coordinate Care** – Develop and test solutions to ease burdens associated with interprofessional practice

For more information, please find our white paper that provides insight into the main factors affecting the initiation of interprofessional oral health practice during the early phases of MORE Care at: [www.dentaquestinstitute.org/rural-ipp](http://www.dentaquestinstitute.org/rural-ipp)

## PARTNERSHIP: A CORNERSTONE OF MORE CARE SUCCESS

DentaQuest Institute (DQI) is partnering with local, state and national stakeholders to determine and develop best practices and unique solutions for expanding access to oral health care. Partners/stakeholders that have joined MORE Care include:

- State Offices of Rural Health
- Primary care champions
- National experts on Interprofessional Practice
- HIT and Telehealth experts
- State-based oral health champions including universities, hospitals, medical and dental providers, organized dentistry and medicine, and community-based partners

# THE MORE CARE PROCESS

## Primary Care Optimization

Using the Institute for Healthcare Improvement's Breakthrough Series Collaborative Model, MORE Care is working with a group of rural primary care practices to test, develop, and implement methods for increasing core competencies around oral health care delivery and practice systems that promote oral health delivery and coordination with dental providers.

## Strengthening the Dental Delivery System

State-based partners work with local dental providers and organized dentistry to cultivate referral relationships so that patients seen in the primary care practice can be referred without obstacle. Dental and primary care teams work together to develop open lines of communication to improve patient care.

## MORE CARE OVERVIEW

### MEDICAL

#### Operational Integration of Oral Health Care

- Oral health evaluation
- Fluoride varnish application
- Self-management goals
- Dental care referral

### COOPERATIVE TASKS

- Implement a bi-directional referral system (Medical-dental referral coordination)
- Initiate, develop and improve interprofessional communication protocols and processes
- Identify areas of clinical and operational overlap to optimize care team time

### DENTAL

#### Operational Integration of Primary Care Referral Characteristics

- Referral acceptance verified
- Clinical summaries completed for referral communication
- Referral dental care completion verified

Incorporating a person-centered disease management approach to care

For more information please contact  
[morecare@dentaquestinstitute.org](mailto:morecare@dentaquestinstitute.org)

**DentaQuest Institute**  
2400 Computer Drive  
Westborough, MA 01581

[DentaQuestInstitute.org](http://DentaQuestInstitute.org)  
[info@dentaquestinstitute.org](mailto:info@dentaquestinstitute.org)  
1-508-329-2280

### PROJECT TEAM

**Tequila Terry, MBA**  
Vice President and Executive Director

**Sean Boynes, DMD, MS**  
Director of Interprofessional Practice

**Cindy Hannon, MSW**  
Director of Quality Improvement

**Kelli Ohrenberger, MA**  
Senior Project Manager

**Christine Kenney**  
Project Coordinator