Care Coordination in a Community Health Center with Integrated Scheduling and Electronic Health Records

Dr. Vasquez
Primary Care Provider (PCP)

Vital signs collected and entered

Medical Appointment
Addressing the patient's concerns, Dr. Vasquez performs oral exam and notes:

- Maxillary incisors decayed, gingiva looks erythematous, and several mandibular and maxillary molars are fractured and softened by decay
- No exudate or focal swelling
- No submandibular or cervical lymphadenopathy
- Requests Medical Assistant make follow-up appointment and a dental appointment within clinic

Elena Thompson
42-year-old mother of 2

Medical History
Hypertension: amlodipine 5mg
Opioid Use Disorder (OUD): buprenorphine/naloxone 8mg/2mg, 3x daily

BMI 24
HR 67
BP 128-24
Temp 97.8
urine toxicology screen positive for buprenorphine

Exam Notes

BP 136/88
pulse 95

Exam Notes

Vital signs collected and entered

Dr. Ullman
Dentist

Dental Appointment
First in 12 years
Dr. Ullman performs:

- Comprehensive medical history and review of OUD history
- Comprehensive oral exam with radiographs
- Confirms several teeth are not restorable, extraction necessary

Dr. Vasquez confirms practice guidelines recommend Elena continue suboxone and that judicious opioids could be used if further analgesia is needed.

Dr. Ullman sends HIPAA-compliant message to PCP, Dr. Vasquez, sharing treatment plan and requesting medical advice on effective pain management plan.

Dr. Ullman calls Elena to confirm pain management plan with continued use of suboxone.

Vital signs collected and entered by dental assistant

BP 136/88
pulse 95

Procedure & Progress Notes

Tooth Extraction Procedure
Dr. Ullman performs:

- Extractions of #3, 8, 9, 14
- Removal partial prosthesis placed over extraction sockets

Call & Referral

Dental clinic receptionist calls to check on Elena and make a referral to a dental school for a more affordable implant consultation.

Medical Appointment
Dr. Vasquez reviews procedure and progress notes prior to appointment. Appointment successful, patient satisfied with the appearance of her teeth.

CareQuest Institute for Oral Health™

MEDICAL | DENTAL

VITALS | APPOINTMENT | PHONE CALL | MESSAGE